

LHD Weekly Webinar



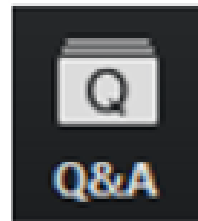
May 25,
2021



Public Health Director Joshua Swift celebrates his bullseye.

Logistics for today's COVID-19 Forum

Question during the live webinar



Technical assistance

technicalassistanceCOVID19@gmail.com

Audio connection to webinar

Dial (646) 558 8656 or (301) 715 8592

Webinar ID: 520 825 361



LHD Shout Out Forsyth County Public Health



LHD Shout Out – Onslow County

On 5/21, CNN released an article about overcoming hesitancy in Onslow county including challenges with migrant farm workers and the military.
<https://www.cnn.com/2021/05/21/us/onslow-county-north-carolina-vaccine-hesitancy-go-there/index.html>



Source: CNN

Select Quote

Every week, Brandy Quinn, a health department nurse supervisor in Onslow County, plugs a refrigerated cooler of Johnson & Johnson vaccines into the cigarette lighter in her old Chevy truck and drives it across the county to find people she can cajole into getting a shot.

Quinn, who is from the area, is a natural salesperson -- it's easy to see why someone might feel less hesitant about the vaccine after talking to her about it.

When she rides out to farms, she brings along Nancy Brizuela, another health department employee who is fluent in Spanish.

Leadership Update

Leadership Update	Mark T. Benton Assistant Secretary for Public Health Division of Public Health
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Epi Picture	Zack Moore, MD, MPH State Epidemiologist and Epidemiology Section Chief
Vaccine Update	Amanda Fuller Moore, PharmD Division of Public Health
Incentives	Hattie Gawande Senior Policy and Intergovernmental Affairs Advisor
Contract Tracing	Erika Samoff MPH PhD HIV/STD/Hepatitis Surveillance Manager
Movement, Monitoring, and Notification	Allison Bell, MPH Epidemiologist
CVMS – Vaccine Information PDF	Steven DiGangi CVMS Training Team
Question & Answer Session	Open for Questions — Please use the Zoom Q&A function

QUESTIONS?

Please use the Zoom Q&A function or email your questions to: questionsCOVID19webinar@gmail.com

Policy/Equity

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NC INCENTIVE PROGRAMS FOR VACCINATION

State-Sponsored

Summer Cash Card

Vendor-Run Incentives
(see examples next slide)

State-Inspired

- Business Guidance**
- Encouraging businesses to incentivize vaccination for employees and offer giveaways
 - Broader roll-out next week

- Highlighting Incentive Programs Online**
- Verified incentive programs will be listed on YourSpot

State-Matchmaking

- Connections**
- Matchmaking between businesses offering giveaways and providers

Contract Tracing

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Case Investigation & Contact Tracing

LHD Meeting

May 24, 2021



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



Guidance Change for isolation/quarantine

Vaccinated do not need to isolate, quarantine or test unless symptomatic or living in congregate or healthcare settings

This means changes to: case investigation and contact tracing instructions, interview scripts, handouts

Look for these changes over the next week on our [CD Manual page](#); also note many new trainings available on our [AHEC page](#)

Isolation/Quarantine Work Note Letter Queue Project

A project to create a central team that supports Local Health Departments and School Districts to provide work and school notes to requesting case patients and contacts.

The Letter Queue operates Monday through Friday from 8:00 a.m. until 5:00 p.m. and can be reached at (844) 628-7223 Extension 4.

We welcome interested Local Health Departments and School Districts to opt into the Letter Queue.



Step One



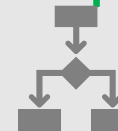
A case patient calls into the Letter Queue from an opted in county to request an end of isolation or end of quarantine note. Case investigators or Staff Nurses can also input a task in CCTO to request a letter.



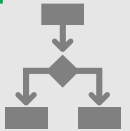
Step Two



A request is inputted to the Letter Queue writing team where they review data in CCTO and NC COVID to update and send an encrypted email to the requester from a dhhs.nc.gov address.



Step Three



The recipient receives the encrypted letter through the DHHS Zix and is able to supply it to the requesting agency. The letter is logged and filed in CCTO and NC COVID.

MARK YOUR CALENDARS

Virtual Celebration Event
Tuesday, June

8

**JOIN US FOR A VIRTUAL CELEBRATION
WITH SPEAKERS, GAMES, AND A TRIP
DOWN NC CT MEMORY LANE!**

CT B'DAY PARTY

Anonymously nominate your teammates for fun **Superlatives categories!** Winners to be recognized at the Virtual Celebration Event!

CCTO BINGO!



Helped with CCTO testing	Reported a bug to ServiceNow	Suggested an enhancement in ServiceNow	Filled out a training feedback survey	Asked a question during live training
Used the Sandbox system to try out CCTO updates before going live	Named a Sandbox contact after favorite TV or book character	Used the FMO chart to close out a contact	Attended a live CCTO training session	Attended a live office hours session
Helped another user with a CCTO question	Congratulated a teammate	FREE SPACE	Made use of a job aid for help with a process	Helped a colleague support a client
Asked for help supporting a client	Created a household profile in the Sandbox system	Read through last CCTO newsletter	Submitted a Tip of the Week	Shared a job aid with a teammate
Suggested a training topic	Asked a question in office hours	Provided a shoulder in a hard situation	Took a work break to celebrate accomplishments	Used the CCTO Teams/Zoom background

ZOOM/TEAMS BACKGROUND

Celebrate with the NC CT team by changing your meeting background!



Movement, Monitoring, and Notification

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NC Department of Health and Human Services

CDC Travel Planner

Allison Bell, MPH

**Movement, Monitoring, and Notification
Epidemiologist**

May 25, 2021

COVID-19

[Your Health](#)[Vaccines](#)[Cases & Data](#)[Work & School](#)[Healthcare Workers](#)[Health Depts](#)[Science](#)[More](#)

IF YOU ARE FULLY VACCINATED

Find [new guidance for fully vaccinated people](#). If you are not vaccinated, [find a vaccine](#).

Travel Planner

< [Return to Travel](#)



For Health Departments [En español](#)

Going somewhere in the US?

Get important information as you consider traveling to different cities, states, and national parks across the United States.

Enter a city, zip code, address or national park name to learn more about COVID-19 travel restrictions, guidance, and resources in your destination.

Health Department Information

Please follow guidance from: North Carolina
Department of Health and Human Services

[Print](#)[Contact](#)

Last updated on 2021-05-21



Will I be required to self-quarantine or be quarantined under legal order? If so, for how long?



Are any destinations or businesses closed to travelers? (e.g., beaches, restaurants, bars)



Do I need to submit my contact information or any other information to the health department before I travel? If so, how do I do that?



Are there any testing requirements for travelers? If so, how do I provide my results?



Who should I contact if I have any COVID-19 symptoms?



Is there a mask mandate? If so, what is it?



Are there limits on gathering size? If so, what do I need to know?

Will travelers be required to self-quarantine or be quarantined under legal order? If so, for how long?

Travelers arriving to North Carolina are not required to self-quarantine upon arrival. However, self-quarantine for 7 days and viral testing 3-5 days after return are recommended for all unvaccinated travelers in accordance with current CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html>).

Are any destinations or businesses closed to travelers? (e.g., beaches, restaurants, bars)

There are no Business Closure Periods or Stay at Home Restrictions in place.

For more information about current requirements and recommended actions for businesses and individuals, please visit NCDHHS COVID-19 Guidance Page: <https://covid19.ncdhhs.gov/guidance#current-easing-of-restrictions>

Do travelers need to submit contact information or any other information to the health department before they travel? If so, how do they do that?

No. Currently, travelers do not need to submit their contact information to the local or state health department prior to travel. However, if you are a close contact to a COVID-19 positive patient, we recommend that you quarantine in accordance with current CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html>). If you must travel during your quarantine period, you should notify your local health department prior to departure.

Travelers are strongly encouraged to download the SlowCOVIDNC Exposure Notification app from the Apple App Store or Google Play Store and enable Bluetooth and Exposure Notifications. You will be notified if you have been in close contact with someone who has shared a positive COVID-19 test result in the app, so leave the notifications on for a full 2 weeks after you leave NC. If you already use an exposure notification app from another state that uses the Google and Apple technology platform, it may communicate with the SlowCOVIDNC app on the phones of persons you will interact with in NC; check your state's website to be sure. SlowCOVIDNC protects your identity and privacy while empowering you to protect yourself, your family, and your community.

FAQs: <https://covid19.ncdhhs.gov/slow-spread/slowcovidnc/frequently-asked-questions>

Are there any testing requirements for travelers? If so, how do they provide their results?

No. Currently, there are not testing requirements for persons traveling to North Carolina. However, viral testing 3-5 days after return are recommended for all unvaccinated travelers in accordance with current CDC guidelines (<https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html>).

Who should travelers contact if they have any COVID-19 symptoms?

Travelers experiencing COVID-like symptoms should get a COVID-19 test and should stay home and, as much as possible, avoid others in their household while awaiting results. Please refer to the following link for additional guidance:

<https://files.nc.gov/covid/documents/guidance/healthcare/DPH-COVID19-Home-IQ-Guidelines-and-Directives-Packet.pdf>

If you are experiencing symptoms of COVID-19 and need to find a COVID-19 testing site in North Carolina, please visit to the NC DHHS Find My Testing Place webpage: <https://covid19.ncdhhs.gov/about-covid-19/testing/find-my-testing-place>

Is there a limit on gathering size? If so, what do travelers need to know?

There are no limits on gathering size currently required by the state of North Carolina.

Employers, business owners, and local governments are permitted to impose stricter COVID-19 capacity and social distancing requirements than currently required by the state of North Carolina. Individuals are encouraged to check the policies of local governments and businesses to determine whether stricter limitations are in place.

For more information about current requirements and recommended actions for businesses and individuals, please visit NCDHHS COVID-19 Guidance Page: <https://covid19.ncdhhs.gov/guidance#current-easing-of-restrictions>

Is there a mask mandate? If so, what is it?

Everyone is required to wear face coverings (regardless of vaccination status) in the following indoor settings:

- Health care settings including hospitals, nursing homes and other non-hospital health care settings as defined by CDC.
- Planes, buses, trains, and other forms of public transportation.
- Correctional facilities and homeless shelters.
- Settings that primarily serve children (i.e., child care, schools, camps)

Face coverings are still strongly recommended for unvaccinated people two (2) years of age or older in all indoor public settings and in outdoor public settings when it is difficult to maintain 6 feet of distance, and for all people (regardless of vaccination status) in large in crowded indoor venues (e.g. arenas, stadiums), and in indoor settings with a large number of children or child-focused activities (e.g. children's museums).

Employers, business owners, and local governments are permitted to impose stricter COVID-19 face covering requirements than currently required by the state of North Carolina. Individuals are encouraged to check the policies of local governments and businesses to determine whether stricter limitations are in place.

For more information about current requirements and recommended actions for businesses and individuals, please visit NCDHHS COVID-19 Guidance Page: <https://covid19.ncdhhs.gov/guidance#current-easing-of-restrictions>

**Travel-Related Reminder for:
Case Investigators and Contact Tracers**

Complicated Test Results and/or Vaccination Status and Air Travel

- If a person has a positive test result they should be counseled not to fly until it can be confirmed they meet criteria to do so (i.e., have been released from isolation)
 - ***Someone with a positive antigen test should be considered a case unless they have a negative PCR test collected within 48 hours of the positive antigen test***
 - CDC Antigen Test Guidance:
 - <https://www.cdc.gov/coronavirus/2019-ncov/lab/resources/antigen-tests-guidelines.html>
- Case Investigators should consult with the LHD nursing supervisor if they have any questions or if the test results are complex or conflicting.
- Example: Asymptomatic case has positive antigen test collected 5/1, negative antigen test collected 5/2, no PCR testing, and travel scheduled 5/3. The case should be instructed not to travel unless a PCR test is collected within 48 hours of the antigen positive test and the PCR result is negative.

If there are any questions, please contact the Movement, Monitoring, and Notification Team at MMN.Team@dhhs.nc.gov

CVMS – Vaccine Information PDF

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CVMS Updates – How to generate the Vaccine Information PDF

- Vaccine Information PDFs include important information such as name, date of birth, vaccine manufacturer, date of administration, and vaccinating provider
- QR codes enable recipients to show their vaccine information in a contactless way
- Users who did not provide email addresses to their vaccinating provider can still get a Vaccine Information PDF through either their provider, or by calling the **COVID-19 Vaccine Help Center at (888) 675-4567** and subsequently accessing the COVID-19 Vaccine Portal
- Spanish translations are available to recipients through the COVID-19 Vaccine Portal

LIVE DEMO

